REMOTE CONTROL

SUBSCRIPTION/ASSOCIATION / ACTIVATION AND USAGE

This user guide will explain the path that you need to follow to activate Remote Control for your car.

First of all, to use Remote Control, you need a MyCitroën account and register your car. If you haven't yet installed the mobile app on your smartphone, you can easily do it by downloading the app from Google Play Store or App Store.



Open MyCitroën app, visit the Services store section and select "Discover" to activate Remote Control. Tap on "START ACTIVATION" and follow the few steps to activate your new service.

CITROËN C5 X HYBRID ~	< Services store	< Remote control
	SERVICES YOUR TO DISCOVER SERVICES	_
B→ 👜	CONNECTED SERVICES	Remote control
1453 201 Your vehicle is unlocked Image: Constraint of the second seco	Remote control Remote controls allow you to monitor the locking status of your car using your phone. Free see general conditions	Remote controls allow you to monitor the locking status of your car using your phone. You will also be able to lock/unlock your car and locate it remotely.
Charge > Unplugged >	E-remote control Checking the preconditioning and	▲ Locking and unlocking car doors ∨
SFI Air conditioning > No programmation	charging of your vehicle Free	> ED Hazard lights ~
A Plan your next journey	see general conditions	
	Connected 3D navigation TomTom 3D Connected Navigation System Included for 3 years in the price of the vehicle	> Horn ~ To be able to activate this service, and you need to have the car key in your possession.
Last know vehicle's position 6 avenue general de Gaulle de la république	AFTER SALES	
75000 Paris	AFTER SALES	
Save vehicle's Position WORLD CITROËN	C Booklet Automatic reporting of certified maintenance Free See general conditions	> START ACTIVATION
home Driving Maintenance Vehicle		

You will be redirected on the Service Activation page, in which you can read what Remote Control is and what are the benefits that you will get. Scroll down and tap on the "GET" button to continue activating the service.

To activate Remote Control, it is important to read and accept the General Conditions and, after saving your preferences, you can start the activation process through the Mobile App, just tapping on "CONTINUE TO MYCITROËN".

The 3 steps that you need to follow in this moment will take you only few minutes and at the end you can start to enjoy your Remote Control. At the beginning, confirm that you have already read and accepted the terms and condition, then start the activation.

< My Citroën account certification				
My Citroën account certification process				
To be able to control your vehicle remotely from your smartphone, you must complete this ten-minutes path in three steps.				
You can stop it at any time and resume later.				
0				
Define a trusted phone number				
Set a My Citroën safety code				
Secured bluetooth connection (To do in the vehicle)				
I agree to the terms and conditions of use				
START				

1. Enter your phone number and enter the code that you received via SMS

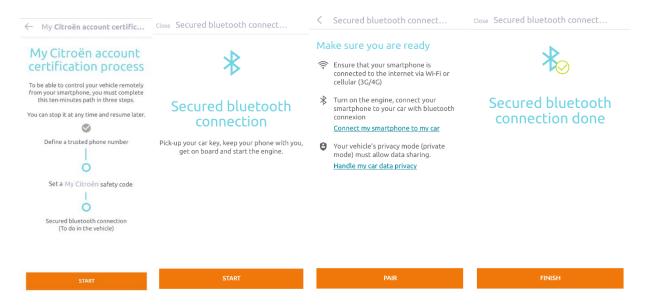
close Trusted phone number	C Trusted phone number	C Trusted phone number
6	Enter your trusted telephone number. Country	We have send you a 6-digit code by SMS. Please fill it in here to confirm your trusted phone number.
	Select 🗸	Received code
Define a trusted	Phone number	-
phone number	Ex (03 04 04 90 90)	<u>Re-send me the code</u>
This telephone number will allow us to identify you in a secure way. It will be useful to ask you for confirmation of any secured operation.		

START		CO	NTINUE		с	ONTINUE
< Trust	ed phone nu	mber	Close Trus	ted phon	e number	
We have send y fill it in here to number.	ou a 6-digit code confirm your tru	by SMS. Please sted phone			\bigcirc	
Received code						
1234		\checkmark	Yourt	truste	n pho	ne
Re-send me the	code		numb	ber is	ed pho define	d!
<u>Re-send me the</u>	<u>code</u>		numb	ber is	define	d!
<u>Re-send me the</u>	CONTINUE		numb	per is	define	d!
Re-send me the		3 Def	numb	ber is	define	d!
			numb	ber is	define	d!
1 4 сні 7	CONTINUE	е	numb	oer is	define	d!
1 4 оні	CONTINUE 2 ABC 5 JKL 8 TUV	DEF 6 MNO 9 WXYZ	numb	per is	define	d!
1 4 сні 7	CONTINUE	е	numb	oer is	define	d!

2. Create your personal 4-digits Safety Code. To start this step, you will receive a temporary code via SMS. First, insert it to register your phone and then create your Safety Code. This code will allow you to secure remotely access to your car and to use the Remote Control features.

< MyCitroën account certification	close MyCitroën safety code	K MyCitroën safety code
MyCitroën account certification process To be able to control your vehicle remotely from your smartphone, you must complete this ten-minutes path in three steps. You can stop it at any time and resume later. Vou can stop it at any time and resume later. O Define a trusted phone number C Define a trusted phone number C Set a MyDS safety code	Contraction Set a MyCitroën Safety code Safety code Suthenticate you. Note it will be Suthenticate you. Note it will be	We have send you a 9-digit code by SMS. Yo need to fill it to then set your safety code. Received code Enable <u>Re-send me the code</u>
START	START ← MyCitroën safety code ×	сонтіние MyCitroën safety code
We have send you a 9-digit code by SMS. Yo need to fill it to then set your safety code. Received code 1234 Re-send me the code	u Re-send me the code Define a 4-digit safety code to interact with your car from your smartphone. Set the safety code	e MyCitroën safety
Define a 4-digit safety code to interact with your car from your smartphone. Set the safety code Confirm Сонгітмие	1234	code set
+ 1 2 3 - - 4 5 6 - , 7 8 9	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	CONTINUE

3. Connect your mobile phone to your vehicle using the Bluetooth. Turn on the Bluetooth on your mobile phone, and click on "PAIR" to start the association.



Now the Remote Control service is active: you may be asked to update your vehicle equipment software to full enjoy all the features and manage your car remotely.

HOW TO USE YOUR REMOTE CONTROL:

Once you have activated Remote Control for your vehicle, you can control the locking status of your car, lock and unlock the doors or turn on the light and the horn in few simple steps.

To remotely control your car, you need only to open MyCitroën app, select the icon of the command that you would like to send to your vehicle, confirm the action and wait few seconds. Remember that each 7 days you need to confirm the remote commands using your safety code.

